

## **Franconia Water Department**

### **Monthly Meeting**

#### **Minutes May 10, 2018**

Meeting began at 8:56am

In attendance: Commissioners Joan Hartford, and Richard McLachlin, Secretary Meaghan Caron

Minutes From April 12<sup>th</sup> were approved.

METERS: Moving Along! Installations are occurring on Tuesdays mid-day and Friday mornings. After May 11<sup>th</sup>'s installs there will be under 20 to complete.

Mr. Ken King Joined us at 9:05 Bill shows 3,512 gallons used at his 955 Profile Rd workshop. Mr. King does not agree with the reading. Meg had printed off the history of 955 Profile Road showing regular usage (small amounts used first thing in the morning, mid day and late afternoon regularly) Meg will let Ken King know if anything any errors show up. Meg will also email him the Portal to sign up for Beacon. Meg will follow up with any credits or abatements if approved.

Jim Walker's property at 760 Main Street: Mr.Wwalker asks for an abatement based on the fact that he must run a bleeder during the coldest months so his pipes don't freeze. Curb Stop is all the way up close to the highway underpass therefore freezing occurs by the time it reaches his property. Pete says the depth of the pipe is what is possibly causing freeze. Mac and Joan agreed for an abatement of the excess gallons shown for the month of March during the overnight hours. Meg to calculate the gallons used and crate abatement. We need to figure out a long term solution for this problem. Dig up line from 18 to fire hydrant to confirm depth is correct? From 18-building is his responsibility.

Mr. Krill at Museum...would like to be billed as Non Profit, not Commercial. Joan will call him to discuss that we have many other customers that are 5/8<sup>th</sup> commercial.

Peter Gignac ,972 Profile Road: Peter Gignac called Meg and disagreed with his water bill sating that there was no way their family had used 19,400 gallons. During this phone call Meg explained that for a family of 4 this is certainly within the normal range of water usage for a 4 month period. Meg has all the history but this doesn't really help as Herbie adjusted so many bills and none of them show realistic usage. No abatement will be given at this time. We will invite him to join us at our next meeting after the new meter has been running for the month.

Meeting adjourned @ 10:15am

Respectfully submitted,

Meaghan Caron, Water Department Secretary