# Franconia Water Department Meeting

## Thursday March 14, 2024 Town Hall 5pm

<u>In Attendance:</u> Water Commissioners Thomas Allen, Richard Andross and Christopher Harris. Rachel Pluchino, Administrator. Pete Hilton, LRW Water Operator

Motion made by Thomas to begin meeting at 5:00pm, seconded by Richard and approved unanimously.

### **Approval of Past Meeting Minutes:**

Motion made by Thomas to approve February Minutes, seconded by Richard and approved unanimously.

#### **Review of YTD Financial:**

**Motion** to approve February financials made by Thomas, seconded by Richard and approved unanimously.

### **Pete Update:**

**Spring Flushing** – April 15<sup>th</sup> to April 18th

Fox Hill Cooperative – see Rachel Update

**316 Mittersill Road** – water is flowing out from under the pavement onto their grass and driveway. Pete will be looking into this further with Jeremy from Highway Department.

#### **Rachel Update:**

Fox Hill Cooperative – Horizons has done an investigati0n into the water flow. Their data supports that the usage billed is accurate. Fox Hill will pay an additional \$2500.00 per Trimester for the remainder of the year to pay off the remaining amount due from the 1st Trimester

LCCR – in home assessments are being completed.

**Policy for Delinquent Accounts** – approved and updated. Customers will receive a 14 days past due letter, followed by 45 days past due letter and 60 day shut off letter.

**Cellphone** – messages on office voicemail and cellphone have been updated to reflect Emergency Policy.

#### **Garnet Hill/Main Street Project:**

Discussion will be continued at April Meeting.

#### **Main Street Valve Installation:**

Discussion will be continued at April meeting. Reference: Garnet Hill.

**Motion** to adjourn made by Thomas at 5:46pm, seconded by Richard and approved unanimously.